Dear User,

you have decided to use the ZealiD application to verify your identity as part of the process of issuing a qualified certificate online from the První certifikační autorita, a.s. a qualified certification service provider **EU Trusted List**.

You will also find instructions on how to quickly and efficiently identify yourself remotely via the ZealiD application so that you can obtain a qualified certificate.

Let us begin:

1. First, activate the notifications, because you will be notified as soon as the registration process is completed. Important: a mobile device is needed that supports biometrics as FaceID or TouchID.
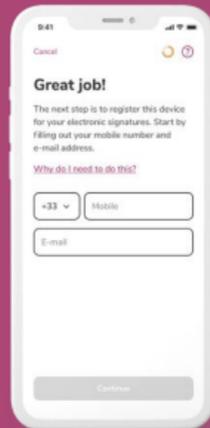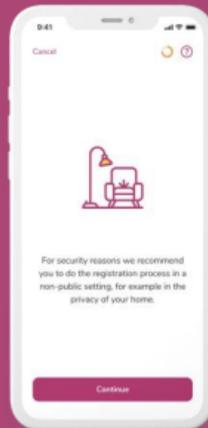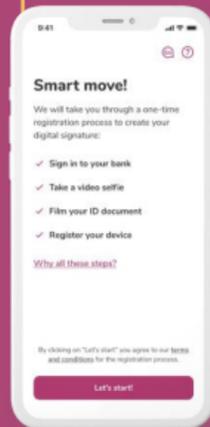
This also includes accepting the terms and conditions.

We recommend a private place for registration as an identity document and bank login are required.

Make sure that your mobile phone number and email address have been entered correctly. After a few steps, you will receive an SMS and email with OTP (one-time password) codes. By entering the codes you will register the device for qualified signing.

Don't miss out

If you enable notifications we will notify you as soon as your registration has been approved.

Maybe later

Enable notifications

Smart move!

We will take you through a one-time registration process to create your digital signature.

✓ Sign in to your bank
✓ Take a video selfie
✓ Film your ID document
✓ Register your device

Why all these steps?

By clicking on "Let's start" you agree to our terms and conditions for the registration process.

Let's start!

Great job!

The next step is to register this device for your electronic signatures. Start by filling out your mobile number and e-mail address.

Why do I need to do this?

+33 ∨   Mobile

E-mail

Continue

For security reasons we recommend you to do the registration process in a non-public setting, for example in the privacy of your home.

Continue

2. We move on to Bank ident. Select the country and your bank. If your bank is not on the list, proceed with an alternative option - video conference.
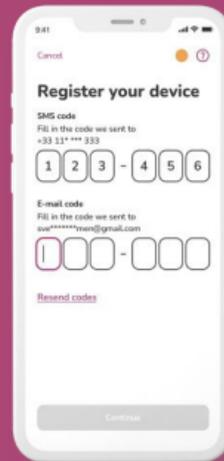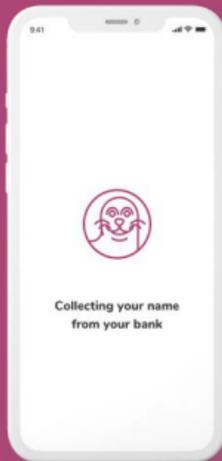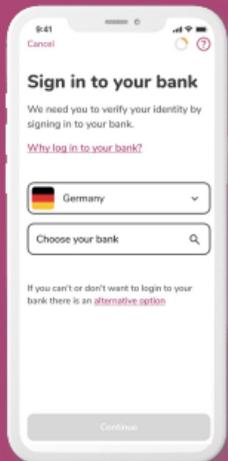
? Why Bank Login? ZealID registration relies on dual source of authentication: holder name from the bank and an identity document. This is required for secure remote identity verification.

At the beginning, you provided your mobile phone number and your email address. After the bank login, you will receive an SMS code and an e-mail code, which you then enter in the corresponding fields.

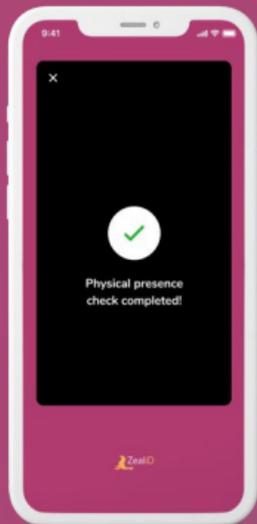Once the codes are confirmed, allow ZealID to select FaceID or TouchID as confirmation methods.

9:41
Cancel

Sign in to your bank

We need you to verify your identity by signing in to your bank.

Why log in to your bank?

🇩🇪 Germany

Choose your bank

If you can't or don't want to login to your bank there is an alternative option

Continue

9:41

Collecting your name from your bank

9:41
Cancel

Register your device

SMS code
Fill in the code we sent to
+33 11* *** 333

[1] [2] [3] - [4] [5] [6]

E-mail code
Fill in the code we sent to
sus*******nen@gmail.com
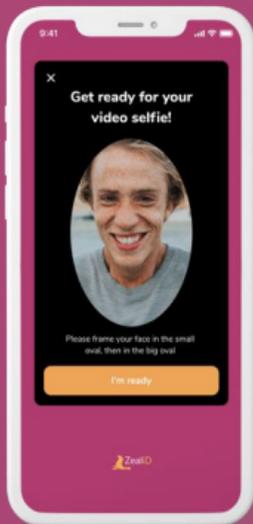
[ ] [ ] [ ] - [ ] [ ] [ ]

Resend codes

Continue

3. The next step is the so-called Liveness Check. To verify your physical presence, you are asked to go through the Liveness Check.

Good lighting is important for smooth operation.

Follow the instructions provided in the app and you will complete the step successfully.

Get ready for your video selfie!

Please frame your face in the small oval, then in the big oval

I'm ready

Physical presence check completed!

4. It is almost done. Now select the type of document you will use in the next steps of the identity check. Choose between an identity card and passport.

Once the document is selected, place it on a flat surface and make sure it is well lighted. This contributes to a better image quality.

Place the document in the yellow frame.

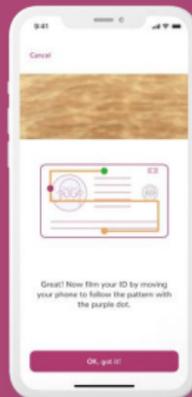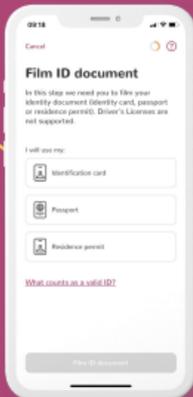As soon as the frame captures the document, you can take the picture.

Make sure that the document is not blurred and that the information is easy to read.

One of the last steps in the registration process is the video sample. What is important in this step?

- Follow the pattern displayed on the screen.
- For ID cards and residence permits you will be asked to repeat the same pattern on the back side as well.

Cancel

Film ID document

In this step we need you to film your identity document (identity card, passport or residence permit). Driver's Licenses are not supported.

I will use my:

- Identification card
- Passport
- Residence permit

What counts as a valid ID?

Film ID document

Cancel

Put your ID document on a flat surface and make sure you have good lighting

Open camera

Fit the ID inside the frame

Fit the ID inside the frame

Cancel

Great! Now film your ID by moving your phone to follow the pattern with the purple dot.

OK, got it!

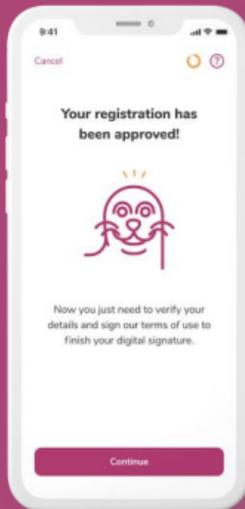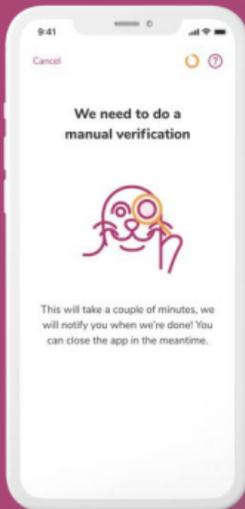**5.** You have reached the last step for the time being, which still needs your interaction.

If you activate the notifications, you will be notified as soon as the registration process is complete.

The Manual Vetting Team will review your application.

As soon as everything has been checked, you will be notified that the registration has been successful.

9:41

Cancel

We need to do a manual verification

This will take a couple of minutes, we will notify you when we're done! You can close the app in the meantime.

9:41

Cancel

Your registration has been approved!

Now you just need to verify your details and sign our terms of use to finish your digital signature.

Continue

6. The last step before completing the process of verifying your identity.

- ☑ Verify the details are correct
- ☑ Read and accept terms & conditions of using the signature
- ☑ Confirm this by using FaceID or TouchID

The verification process has been completed and you can now proceed by creating a qualified certificate request by scanning the QR code from your PC.